

Excerpts From: Deinstalling EMR Could be a Trend

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PHOENIX – The “deinstallation” of electronic medical records, or reverting back to paper, is difficult to measure, but one report suggests that Arizona is experiencing an increase in EMR failures that could be followed nationally.

According to a report by HealthLeaders-InterStudy, the state and the Phoenix area have experienced a high adoption rate for electronic medical records, but this has been followed by a deinstallation of the technology.

As much as 20 percent of physician groups in Phoenix are canceling their EMR contracts as a result of training, functionality or affordability issues. This is especially prevalent among smaller physician groups, the report says.

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“Because the Phoenix area has been a real leader in EMR uptake, this is the first market in which we are seeing this deinstallation issue arise, but it likely will not be the last,” said Chris Clancy, market analyst with HealthLeaders-InterStudy.

According to Mark R. Anderson, CEO of the healthcare technology advisory and research firm AC Group, Inc., deinstallations are occurring across the country, especially in specialty practices like orthopedics and dermatology.

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